



# CARD RECOVERY REWARD

A merchant should attempt to recover a bankcard by reasonable, peaceful means and not complete a transaction for any of the following reasons:

- Printed four digits above the embossed account number doesn't match the first four digits of the account number
- Card One or authorizing member requests its retention
- Merchant has reasonable grounds to believe that the bankcard is counterfeit, fraudulent, or stolen

Note: Merchant's feeling suspicious of any bankcard being presented should call a code 10 operator at (800) 291-4840 and obtain a voice approval code.

### ***Merchant Handling of Card Recovery***

A merchant that recovers a bankcard must (1) complete this form, (2) cut the card so as to not damage the magnetic strip, hologram, or embossed account number (if applicable), and (3) immediately send both items to Card One at: 11661 San Vicente Blvd. Suite 900, Los Angeles, CA 90049

**Date:** \_\_\_\_\_

**To:** Card One International

**From:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_

**Merchant ID Number:** \_\_\_\_\_

**Card Recovered By (reward paid to):** \_\_\_\_\_

**Social Number of Recipient (required):** \_\_\_\_\_

**Telephone:** \_\_\_\_\_

**Fax:** \_\_\_\_\_

Describe card recovery, date and time it occurred, how it was ascertained, and any description of the card presenter and vehicle (if applicable):

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